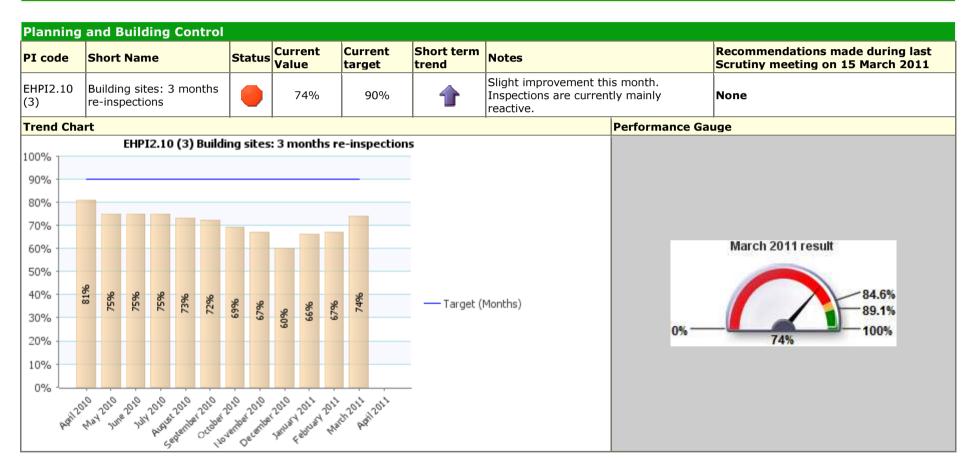
Environment Scrutiny Corporate Healthcheck March 2010/11

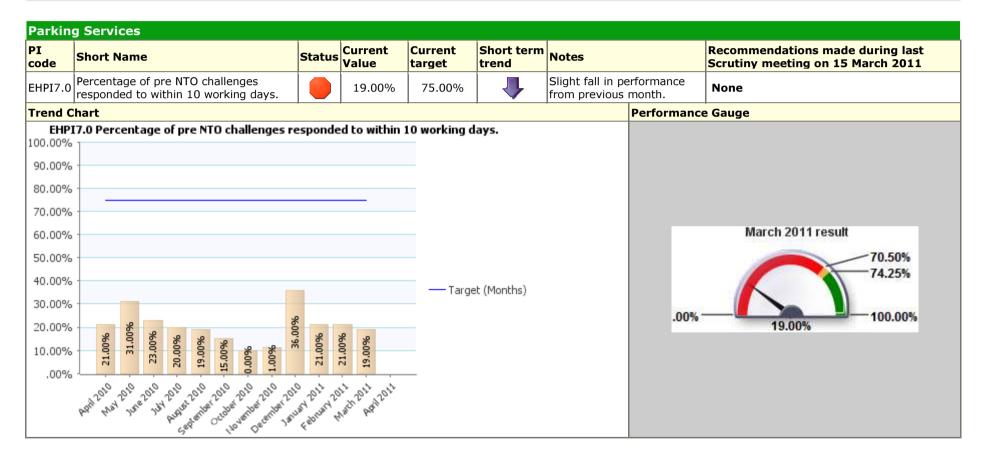


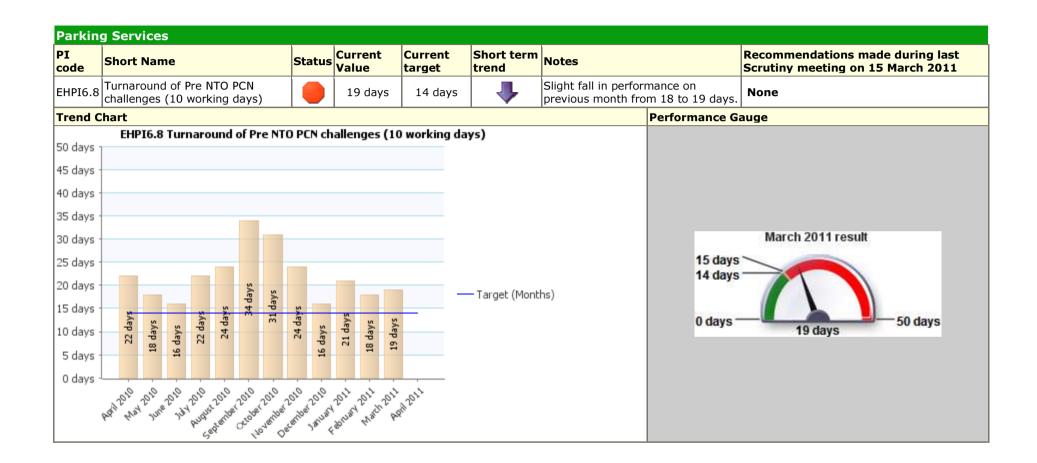
	PI Status		Long Term Trends		Short Term Trends
	Alert	1	Improving	1	Improving
	Warning	-	No Change	-	No Change
 Image: A set of the set of the	ОК		Getting Worse	•	Getting Worse
?	Unknown			b	
2	Data Only				

Traffic Light Red Description Caring about what's built (and) where



Traffic Light Red Description Fit for purpose, services fit for you

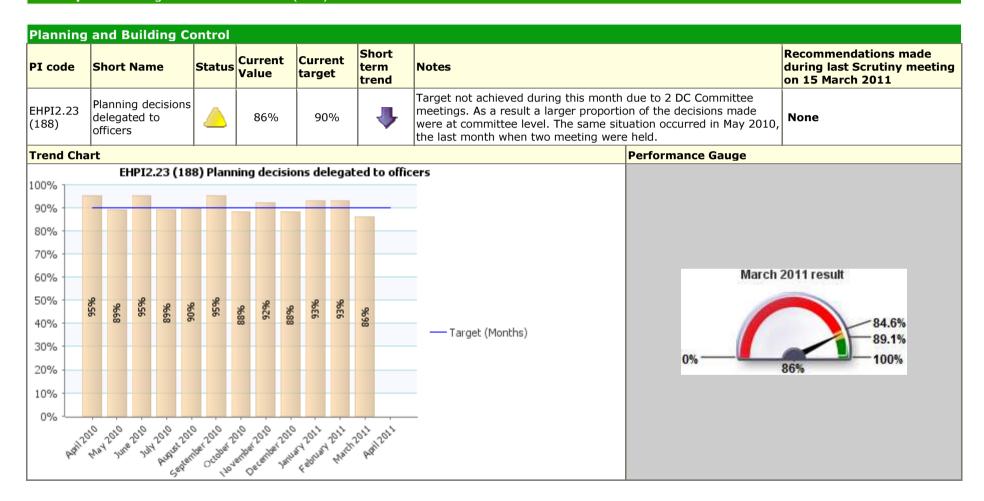




hort Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 1 March 2011
nproved street and nvironmental cleanliness evels of litter, detritus, raffiti and fly posting): etritus		10%	7%	♣	higher detritus score compared to 2009/10 that included a greater number of rural roa The nature of these roads is that there is a) reflect a sample ads without kerbs. a greater	None
			·		Pe	erformance Gauge	·
					Target (Years)	2010.	/11 result
1004						7%-0%-1	0%
070							
r e ra	nproved street and wironmental cleanliness evels of litter, detritus, affiti and fly posting):	hproved street and hvironmental cleanliness evels of litter, detritus, affiti and fly posting): etritus	hproved street and hvironmental cleanliness evels of litter, detritus, affiti and fly posting): etritus	Status Value target approved street and avironmental cleanliness evels of litter, detritus, affiti and fly posting): etritus 10% 7%	Status Value target term trend nproved street and pvironmental cleanliness evels of litter, detritus, affiti and fly posting): etritus 10% 7%	Notes Notes proved street and nvironmental cleanliness seels of litter, detritus, affiti and fly posting): etritus 10% 7% Image: Compared to 2009/10 that included a greater number of rural root that included gre	Notes Notes approved street and ivironmental cleanliness sevels of litter, detritus, affiti and fly posting): etritus 10% 7% Image: the street and the nature of these roads is that there is a greater accumulation of road dirt from adjacent verges and banks, particularly after rain and snow Performance Gauge Image: the street and the street and street and snow Image: the street as a street a

Planning	j an	d B	uilo	ling	Con	trol										
PI code	Sh	ort	Nar	ne				Sta		Curr Valu		Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
NI 157b (BV109b)					annir nor a		ations			73.(00%	80.00%	•	of the target timesca decisions were made longer lead in times t delays in the other fi building listing by En		None
Trend Cha	art							-				-			Performance Gauge	
100.00% 90.00% 80.00% 70.00% 60.00% 50.00% 40.00% 30.00% 10.00%				92.00.95	83.000 E8	87.00%	72.00%	94.00%	86.00%	9600'68	68.00%	%00°EC		get (Months)	00%	h 2011 result 75.20% 79.20% 100.00%

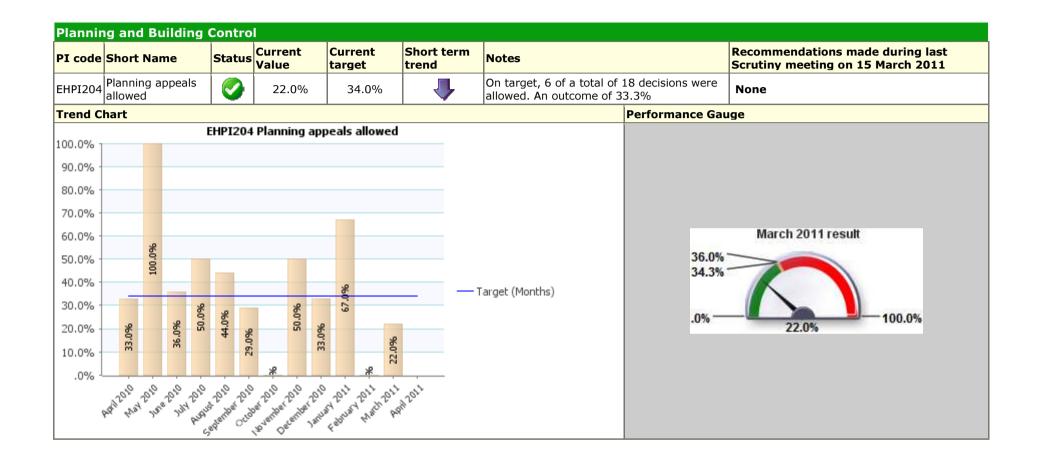
Traffic Light Amber Description Caring about what's built (and) where



Traffic Light Green
Description Caring about what's built (and) where

Environ	ment Services							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI2.2 (45)	Waste: missed collections per 100,000 collections of household waste		22.85	50	1	Best monthly performance	, of the year.	None
Trend Ch	art						Performar	nce Gauge
300 275 250 225 200 175 150 125 100 75 50 25 0	2 (45) Waste: missed collections per 100,0	-13.02	28	— Target (Mo				March 2011 result

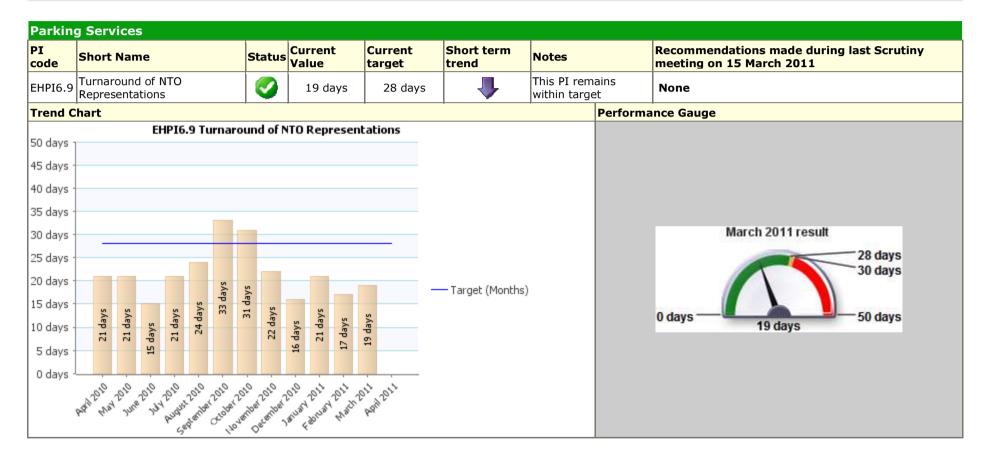
Financ	cial support services	S						
PI code	Short Name		Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI86	Cost of household waste collection		£69.55	£89.44		No 2010/11 outturn data 2010/11 financial account	until the close of the s in July 2011.	None
Trend	Chart						Performance Gaug	je
EHDI86 Cost of household waste collection 100 7 100 100 7 100 1	.00 .00 .00 .00 .00 .00 .00 .00 .00 .00			2011	T	arget (Years)	£.00	2009/10 result £90.33 £94.81 £126.22

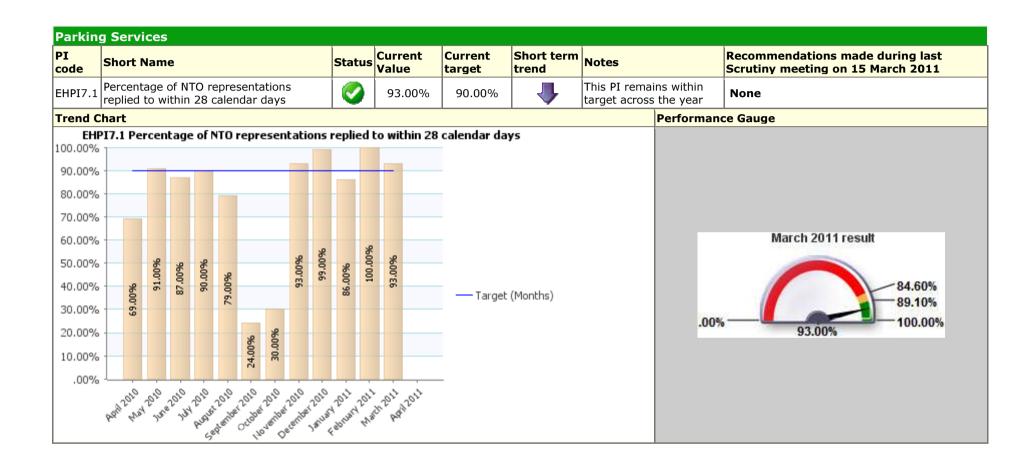


	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI2.1b	Enforcement actions: planning b) formal actions		0	3		Performance target.	exceeding	None
Trend Cl	hart						Performa	nce Gauge
50 45 40 35 30 25	EHPI2.1b Enforcement acti	ons: planr	ing b) formal	actions				March 2011 result
20 15 10 5 0 psh ²⁰	Parton Providence Comparison of the second s				get (Months)			

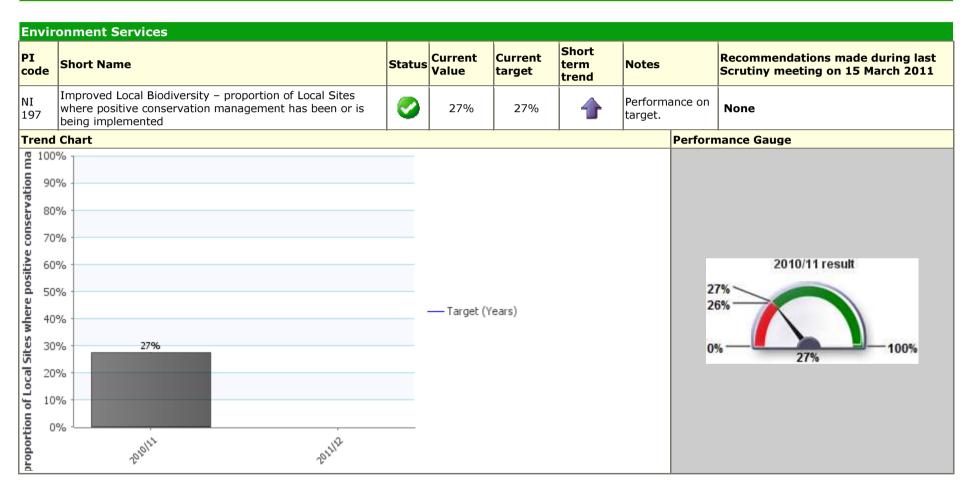
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI2.10	Enforcement actions: planning c)	0	0	1	-	Performance target.	exceeding	None
Trend C	hart	-		-	•		Performa	nce Gauge
6 5.5 4.5 4 3.5 2.5 2 1.5 1 0.5 0 pepi ²	EHPI2.1c Enforcement action			Tar	get (Months)			March 2011 result

Traffic Light Green Description Fit for purpose, services fit for you





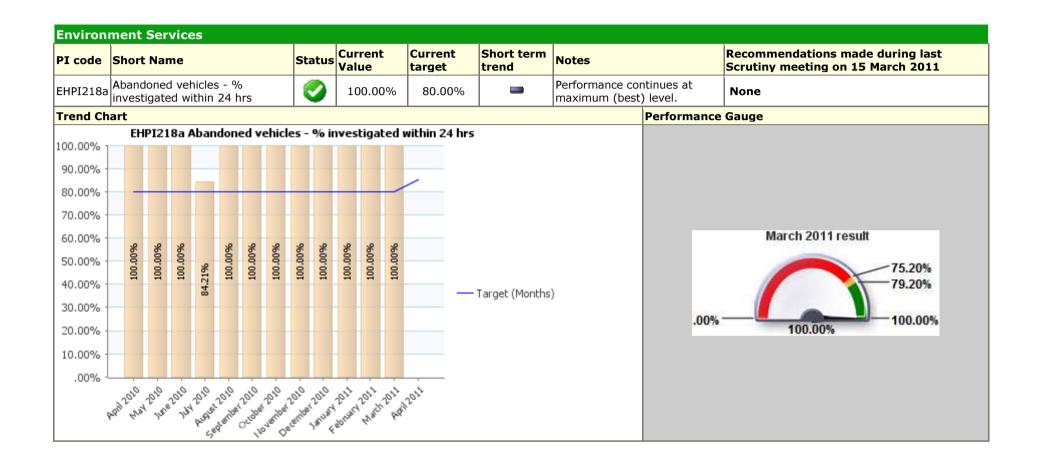
Traffic Light Green Description Pride in East Herts



Envi	ronment Services						
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 15 March 2011
NI 195a	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Litter		1%	2%		Litter continues to be very low in East Herts. The nature of these roads is that there is a greater accumulation of road dirt from adjacent verges and banks, particularly after rain and snow.	None
Trend	d Chart				•	Performance Gauge	1
t and environmental cleanliness (levels of litter, detritus) , , , , , , , , , , , , , , , , , , ,	% % % % % % 196		2011 IL		— Target		2010/11 result

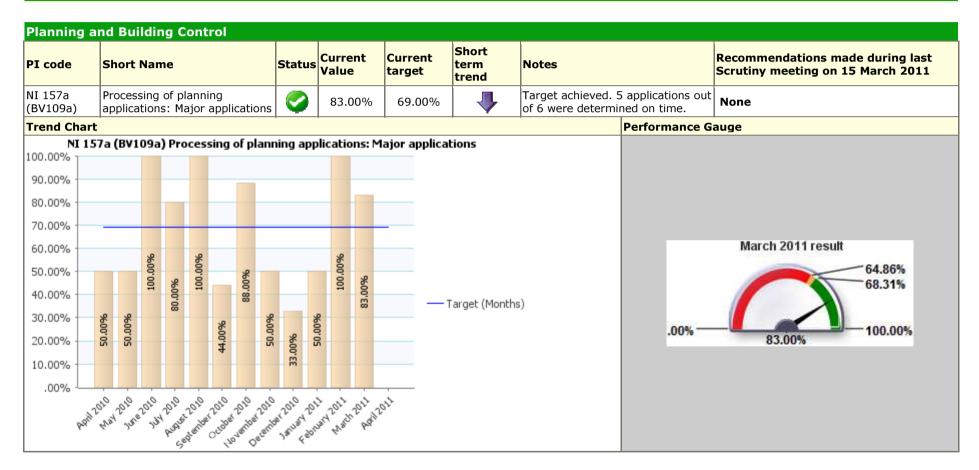
Envi	ronment Services						
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 15 March 2011
NI 195c	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Graffiti		1%	1%		Graffiti continues to be very low in East Herts. The nature of these roads is that there is a greater accumulation of road dirt from adjacent verges and banks, particularly after rain and snow	None
Tren	d Chart				•	Performance Gauge	-
iro	%		201112		— Target		010/11 result

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 15 March 2011
NI 195d	Improved street and environmental cleanliness (levels of litter, detritus, graffiti and fly posting): Fly-posting		0%	1%	-	Fly posing continues to be very low in East Herts. The nature of these roads is that there is a greater accumulation of road dirt from adjacent verges and banks, particularly after rain and snow.	None
Tren	d Chart	_!				Performance Gauge)
nd environmental cleanliness (levels of litter, detritus, g	10% 9% 8% 7% 6% 5% 4% 3% 2% 1% 0% 0%		201112		— Targe		010/11 result



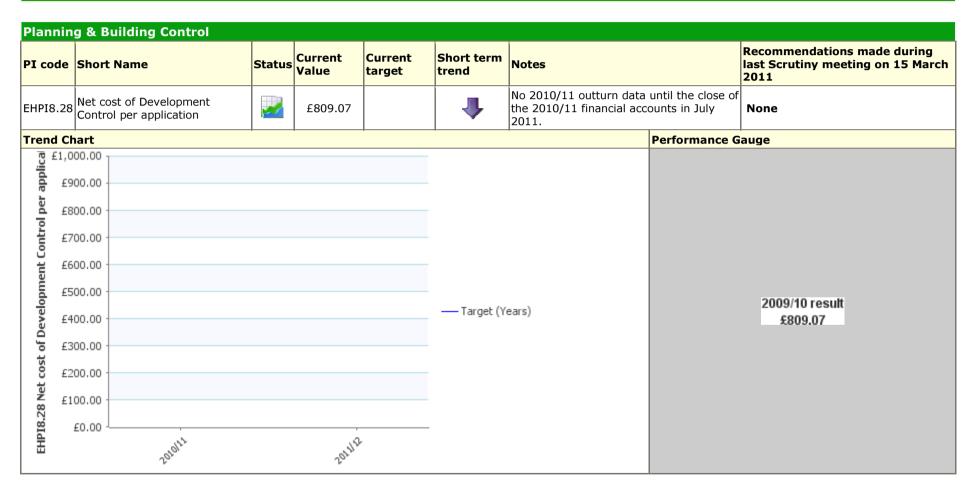
PI code	Sh	ort	Nan	ıe						s	tatu		urre alue		Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
HPI218b	Aba wit	ando hin	oned 24 h	Vel our:	hicle s of i	s - % requ	6 rer ired	nove time	ed		0		100.	00%	95.00%	-	No vehicles no removed this		None
rend Ch	nart															<u>.</u>		Performanc	ce Gauge
	1218	3b A	ban	don	ed V	/ehic	les -	- %	remo	oved	with	nin 2	24 ho	ours of	required tir	ne			
00.00%]		_																	
90.00% -																			
80.00%																			
70.00%																			
60.00%															-				March 2011 result
50.00%		100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%						
		100.	100.	100.	100.	100.	100.	100.	100.	100.	100.	100.	100.						
40.00% -															— Targe	t (Months)			89.30%
30.00% -															-			.00%	94.05%
20.00% -																			100.00%
10.00%																			
.00%															_				
	popili 2	PARA	Dune Dune	010 101	2010	2010	2010	2010 overibe	2010	2010	2011 ebruary	2011	C PA	12011					

Traffic Light Green Description Shaping now, shaping the future



PI code		Shor	t Nar	ne				s	tatus	Cu Va	rrent lue	Curre targe		Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
NI 157c (BV109c)	ā	applio	ssing ation ation	s: Ót		ng			0	9	3.00%	92.	00%		Target Achieved. 1 out of 130 were de time.		None
Frend Cha	art															Performance Ga	auge
	157	с (В	/1090	:) Pro	oces	sing	of pl	anni	ng ap	plic	ations:	Other a	applica	ations			
.00.00%																	
90.00% -										_							
80.00% -											-						
70.00%	_																
60.00%	_										_						March 2011 result
50.00%	à	ß,	9600.79	8	%	8	%	8	8		8 8						
40.00%	0 20	07.000.10	97.0	93.00%	94.00%	94.00%	96.00%	94.00%	9600.76	86.00%	92.00% 93.00%		_				
		5	;							86			-	Target (Month	s)		86.48%
30.00% -																.00%	
20.00% -																	93.00%
10.00%																	
.00%													_				
6	and 20	nay 201	re ²⁰¹⁰	A 2010	2010	2010 October	2010 Bribe	2010	2010 2 MUAY 2	iniary.	out 2011 Marth 2011	12011					

Traffic Light Data Only Description Fit for purpose, services fit for you



Plannir	ng & Building Control							
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI8.30	Net cost of Building Control per inspection		£11.42		1	No 2010/11 outturn data u the 2010/11 financial accou		None
Trend C	hart						Performance G	auge
PI8.30 Net cost of Building Control per inspecti 13 C3 C4 C4 Building Control per inspecti 13 C4	0.00 0.00				Target	(Years)		2009/10 result £11.42

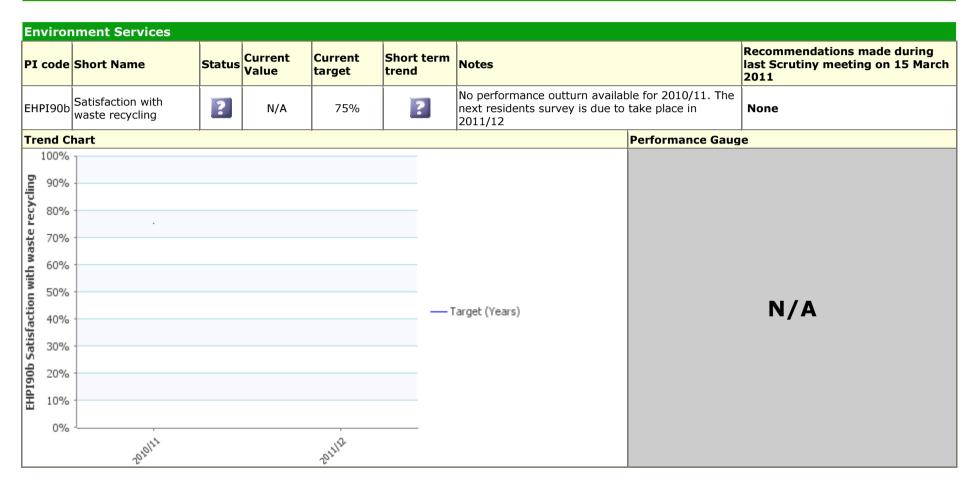
Traffic Light Data Only Description Pride in East Herts

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI8.47	Net cost of Street Cleaning per annual linnear kilometres cleansed		£0.05		-	No 2010/11 outturn data until the close of the 2010/11 financial accounts in July 2011.	None
Frend Cl	hart	-			;;;;;	Performance	Gauge
47 Net cost of Street Cleaning per annual linnear kilomet 5.07 5.07 5.07 5.07 5.07 5.07 5.07 5.07			2011/IP		— Target (Years)		2009/10 result £0.05

PI code	Short Name		Current Value	Curren target		Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI8.48	Net cost of Domestic Refuse Collection per the number of properties	et cost of Domestic Refuse Collection er the number of properties £51.99 £51.99 Mo 2010/11 outturn data unt close of the 2010/11 financia accounts in July 2011.						None
Trend Cl	hart						Performance	Gauge
st of Domestic Refuse Collection per the n 50 50 50 50 50 50 50 50 50 50	2.00 2.00		2011UL		— Target (Years)			2009/10 result £51.99

PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes	Recommendations made during last Scrutiny meeting on 15 March 2011
EHPI8.49	Net cost of Recycling per the number of collections per annum		£0.38			No 2010/11 outturn data until the c of the 2010/11 financial accounts in July 2011.	None None
Trend Cl	nart		-			Performan	ce Gauge
18.49 Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of collections $\frac{18.49}{2000}$ Net cost of Recycling per the number of Recycling per the number of cost of Recycling per the number of cost of Recycling per the number of Recycling per the num	2010111		2011/IR		Target (Years)		2009/10 result £0.38

Traffic Light Unknown Description Caring about what's built (and) where



Traffic Light Unknown Description Pride in East Herts

Envir	onment Services												
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011					
NI 185	CO2 reduction from local authority operations	?	N/A		?	when the final data is provided for 2010/11	mance outturn data will not be available until July 2011 the final data is provided for 2010/11 by our external actors. There is always a few months delay as the data has to llected and analyzed.						
Trend	l Chart	-					Performance Gauge						
.0 1	.00.0%												
NI 185 CO2 reduction from local authority operation $\frac{1}{12}$	90.0% -												
rity o	80.0%												
utho	70.0%												
ocal a	60.0%												
on lo	50.0%					Taraak (Vaara)							
on fr	40.0%					— Target (Years)		N/A					
lucti	30.0%												
12 rec	20.0%												
35 CO	10.0%												
NI 18	.0%				2	_							
	2010/11			20111	, P								



Envir	oni	mer	nt S	erv	ice	s												
PI code	Sh	nort	Nar	ne						Sta	atus	Cur Valı		Curre targe	term	Notes		Recommendations made during last Scrutiny meeting on 15 March 2011
		rcent r reu									?	48	.29%			Performance improved this m January & February but comp than expected due to dry spri	osting levels lower	None
Trend	Ch	nart										-					Performance Gau	ge
NI 100.00° 90.00° 80.00° 60.00° 50.00° 40.00° 30.00°	% - % - % - % - % - % -				52.93%	52.70%	51.39%	51.91%			20.72%	51.25%		cycling ۴	and composting			N/A
10.00°	<u>%</u>	popil 20	Na ¹ 2	June 2	210	2010 August	2010	Colobs	2010 avenue	e cembe	2010 2010	2011 ebruary	2011 201 Marth 20	i antipitati	_			

Traf	Traffic Light Unknown Description Shaping now, shaping the future													
Plan	ning & Buildin	g Con	trol											
PI code	Short Name	Status	Current Value	Current target	Short term trend	Notes			Recommendations made during last Scrutiny meeting on 15 March 2011					
NI 159	Supply of ready to develop housing sites	?	N/A		?	the end of supply no available. be produc	ysis of housing delivery undertaken by Hert f year and details are usually available by Ju t possible until data on supply which has be Data will be included in the Councils Annua red in December 2011. The Council's perform dated at the same time.	None						
Trend	d Chart	- -			-			Performance Gauge						
3 Supply of ready to develop housing sites	0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0% 0.0%	J. DIN			PANIE		— Target (Years)	N	/Α					